APPENDIX 1

| Complaint Ref | Date received | GBC/Parish Council | Complainant | Decision | Date of decision |
|------------------|---------------|------------------------|------------------|---|------------------|
| 13/01 | 30/09/13 | GBC | Member of public | No action | 12/11/13 |
| 14/01 | 06/01/14 | GBC | Member of public | Other Action (issue revised guidance on pre-determination) | 05/02/14 |
| 14/02 | 18/07/14 | GBC | Member of public | No action | 12/08/14 |
| 14/03 | 18/07/14 | GBC | Member of public | No action | 12/08/14 |
| 14/04 | 21/07/14 | Woodborough PC | Member of public | Informal resolution (apology) | |
| 15/01 | 05/05/15 | GBC | Member of public | No action | 09/06/15 |
| 15/02 | 15/09/15 | Bestwood St. Albans PC | Member of public | No action | 15/10/15 |
| 15/03 | 15/10/15 | Bestwood St. Albans PC | Clerk | Refer for investigation | 17/02/16 |
| 15/04 | 15/10/15 | Bestwood St. Albans PC | Clerk | No action | 26/11/15 |
| 16/01 | 08/03/16 | Bestwood St. Albans PC | Clerk | Refer for investigation | 05/05/16 |
| 16/02 | 17/03/16 | Bestwood St. Albans PC | Member of public | No action | 13/05/16 |
| 16/03 | 18/03/16 | Bestwood St. Albans PC | Member of public | Informal resolution (training) | 01/06/16 |
| 16/04 | 29/05/16 | Bestwood St. Albans PC | Member of public | Other action (various procedural recommendations to Parish Council) | 17/08/16 |